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Petzl America
2929 Decker Lake Drive
Salt Lake City, UT 84119 USA

801-926-1500
petzl.com

North American Distribution

GYM /PANDION / PANJI VOLUNTARY RECALL

Petzl is voluntarily recalling the GYM, PANDION, and PANJI
harnesses September 12, 2024

Dear Customers:

Following our Safety Alert communication dated May 14, 2024, Petzl has worked with U.S. Consumer Product Safety Commission and Health Canada. In cooperation with these authorities, Petzl has decided to voluntarily recall the GYM (C032AA00), PANDION (C029AA00, C029AA01) and PANJI (C028AA00) harnesses.

As a reminder, Petzl has been made aware that a user of the Petzl GYM, PANDION, and PANJI harness can don the harness backwards and subsequently connect to the non-weight bearing leg loop elastic band, which places the user at risk of falling from height and sustaining serious injury.

Petzl will rework your harnesses and replace the original leg loop elastic band with a newly designed leg loop elastic band, free of charge, including shipping.

Affected Products:



GYM



PANDION



PANJI

Harness Model Numbers Serial Numbers

GYM harness (Model C032AA00) 18319xxxxxx through 19264xxxxxx,
19Jxxxxxxxxxxx through
24Axxxxxxxxxxx



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PANDION harness (Model C029AA00)	18321xxxxxx through 19264xxxxxx inclusive, 19Jxxxxxxxxxx through 24Axxxxxxxxxx inclusive)
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PANDION harness (Model C029AA01) 18271xxxxxx through 19262xxxxxx,
19Jxxxxxxxxxx through
23Axxxxxxxxxx

PANJI harness (Model C028AA00)	18326xxxxxx through 19253xxxxxx, 19Jxxxxxxxxxx and 23Jxxxxxxxxxx
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The affected products were sold from January 2019 to May 2024.

Please read and follow the official communication of the voluntary recall and immediately follow these instructions:

1- If you are an operator or user:

- Stop any use of the affected products.
- Return these products to your local after-sales service for a free product modification.
- If you know anyone who owns these affected harnesses, please share this voluntary recall information.

2- If you are a reseller:

- For products in your possession: stop sales of these models, put the affected harnesses in quarantine, and return them to your local after-sales service for a free product modification.
- Please contact all customers who purchased the affected harnesses with the attached communication.

To return your products to us and for any additional questions, please use our contact form.



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We apologize for the inconvenience. Everyone's safety remains our top priority.

Contact Petzl After Sales Service

For more information, contact Petzl toll-free at 877-807-3805 from 8 a.m. to 4 p.m. MT Monday through Friday, email at [Returns@petzl.com](mailto>Returns@petzl.com) or online at <https://www.petzl.com/US/en/Operators/safety-alerts> or www.petzl.com/US/en/Operators at the top of the page for more information.