



Black Diamond Equipment Issues Voluntary Recall for its Neve Strap Crampons (green 2024 version)



May 23, 2024 – Black Diamond Equipment, a leading manufacturer and distributor of innovative, high performance outdoor equipment, apparel and footwear, in cooperation with the U.S. Consumer Product Safety Commission and Health Canada, is voluntarily recalling its Neve Strap Crampons and related accessories/spare parts.

This recall affects all green 2024 Neve Strap Crampons (style #400073) that were sold between January and May 2024 (see specific details below). Also included in the recall are the Neve Strap Binding Accessory Kit (style #400683) and Neve Strap Heel Cup Screw & Nuts (style #400687). It does not apply to the Neve Pro Crampon models or previous orange-colored versions of the Neve Strap Crampons.

The reason for the voluntary recall is related to the screws which connect the plastic heel cup to the aluminum heel unit of the Neve Strap Crampon, which can loosen and allow the heel cup to detach from the crampon, posing a fall hazard. There have been three reported instances of this happening in the field with no reported injuries.

Customers who own the green Neve Strap Crampons and/or the strap accessories sold between January and May 2024 should immediately stop using them and contact Black Diamond for a full refund.

Visit [here](#) for more information, FAQ, and to initiate the return process.

Reach us at **NeveStrapRecall@bdel.com** or **1-866-306-0865** to connect with our customer service team.



Affected Products:

All green Neve Strap Crampons (style #400073) sold between January and May 2024 with date codes 01-2021, 05-2022, 07-2023, 01-2024, and SS1271 are addressed with this voluntary recall.

The date code is embossed on the rubber heel strap pull tab and can also be found on the underside of the toe piece under the anti-balling plate (see images below).



Also recalled are the **Neve Strap Binding Accessory Kit** (style #400683) and **Neve Strap Heel Cup Screw & Nut** (style #400687), which are sold separately as spare parts/accessories.



Neve Strap Binding Accessory Kit



Neve Strap Heel Cup Screw & Nut



Product Name	Style #	SKU #	Date Codes
Neve Strap Crampons	400073	BD4000733011ALL1	• 01-2021 • 05-2022 • 07-2023 • 01-2024 • SS1271
Neve Strap Binding Accessory Kit	400683	BD4006830000ALL1	
Neve Strap Heel Cup Screw & Nut	400687	BD4006870000ALL1	

NOT RECALLED:

These crampons **ARE NOT** concerned by the recall:



Current Neve Pro Crampons
NOT IMPACTED



Pre-2024 Neve Pro Crampons
NOT IMPACTED



Pre-2024 Neve Strap Crampons
NOT IMPACTED

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